



NEWS RELEASE

Arizona Supreme Court
Administrative Office of the Courts

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Yuma County Superior Court to Pilot Online Dispute Resolution

PHOENIX – Arizona's Administrative Office of the Courts announces the launch of Online Dispute Resolution (ODR), a new pilot program in Yuma County, beginning December 3, 2018. ODR is a free service that can be used over the internet without having to go to a courthouse. When a party in the Yuma County Superior Court files to modify an order in their family court matter, ODR will allow the parties to mediate their case online with the help of a Court Mediator. The service is free, and in most cases, eliminates the need for parties to appear in person at the courthouse.

Based on the issue to be decided and other factors, the Yuma County Superior Court's Conciliation Services Department identifies the cases that can take part in ODR and invites the parties to register in the program. The program is available to the parties 24 hours a day from either a computer or a mobile device and allows the parties to communicate directly with the court mediator assigned to their case. The mediator moderates the conversation between the parties and prepares the court documents online for filing with the court.

Yuma County's program is one of several pilot programs testing this technology for its potential use in courts around the state. For more information about participating in Yuma County's program, please contact the Yuma County Superior Court, Conciliation Services Department at 928-817-4084.